



vs



Yeastar offers a unified communications system that can be hosted on a dedicated hardware appliance or virtually. Proprietary hardware is encouraged and appliance hardware pricing is not readily available.

Let's compare!

THE PBX



	Yeastar	3CX
Users	Limited to 500 users per PBX (Yeastar Linkus)	UNLIMITED
SBC Support	X	Available FREE . Great for connecting IP Phones to a 3CX hosted PBX or for bridged PBXs
FQDN	Only available on P-Series ultimate plan	FREE for all licenses even free users
Hosting	Only in Yeastar cloud as an add-on service	Hosted by 3CX or available in any public or private cloud, supporting all major providers
Scalability	Limited. Additional modules purchased as an add-on and THEN must be replaced in existing hardware	Easily scalable. Upgrades are instant and easy
Multisite	Additional cost	Can be bridged across multiple locations - centralized or decentralized. FREE
Free Offer	Free 30 day trial with only 10 extensions and 10 simultaneous calls	3CX StartUP Free - FREE forever for up to 10 users 3CX Free - FREE forever for up to 4 Sim calls

CALL CENTER



CRM Integrations

4

17 + API for all other CRMs

MS 365 Integration

X

✓

UC Features

Limited

WhatsApp integration, SMS, MMS, Live Chat

Skill-based Routing

X

4 different polling strategies + custom routing using the CFD

Call Reports

8 limited call center reports. Non-customizable

30+ different customizable reports

VIDEO



Video Conferencing

Only available for purchase with P-Series Ultimate Plan

Included **FREE** in all editions

Participants

Maximum 5 participants, 4 rooms & 2 hour duration

25, 100 or 250 participants depending on license edition. No time limit

PARTNER PROGRAM



NFR Keys

Purchased at a reduced price

All partners are given free NFR keys, inclusive of free hosting

Training

12 separate training courses for the different models of PBX - making staff training time-consuming

3 certifications to get your support teams up to speed in no time!



STRENGTHS AND WEAKNESSES

STRENGTHS

Cheap licensing and gateways.

WEAKNESSES

The core PBX functionalities are limited, the Yeastar contact center is basic and will not meet larger customers' needs. Yeastar's partner program misses some very basic benefits.